

THE NEWSLETTER OF SATS HK LIMITED 新翔 (香港) 有限公司刊物



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SATS HK 資訊 (Facts & Figures)



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Message from Head of Strategic Planning & Business Development

策略規劃及業務發展總監的話



Dear Colleagues,

No more Marketing! Recently, our department has been renamed to “Strategic Planning and Business Development”. In a dynamic business environment, it is always crucial to plan ahead and strategically support the Company better allocate the resources. Hong Kong International Airport (HKIA) is evolving from functional to a Smart Airport with some already-in-place automation initiatives. Undoubtedly, more new edges are underway. Furthermore, there are latest establishments such as the opening of Hong Kong-Zhuhai-Macau Bridge and Boundary Crossing Facilities (BCF) along with the development of HKIA. These new features will help increase the connectivity of Greater Bay Area, enhancing the link within the region.

As a major ground handling operator in HKIA, we have to think and plan forward in order to keep up with the times. In less than a month’s time, it will mark a new milestone for SATS HK since the joint venture taken place in August 2017. We are providing services to two hub carriers, followed Hong Kong Airlines in November last year and now Hong Kong Express in coming December. Forward planning is essential for identifying growth opportunities as to manage the best interests of the Company and its employees. The change is not only by name but will further focus our energy and resources, strengthen our operations, taking our service performance to the next level.

親愛的同事：

市場業務部門最近已改名為“策略規劃及業務發展”。在今天瞬息萬變的營商環境裡，完善的規劃及策略性支援至關重要，從而讓公司更適切地分配資源。香港國際機場正逐漸從功能性演變為一個智能機場，當中已配置了一些自動化及自助服務設施。不久將來，更多科技創新的系統，應用程式與優化服務會陸續登場。除此之外，隨著香港國際機場不斷發展，港珠澳大橋及香港口岸亦已落成並投入服務。這些嶄新的設備與措施將打通連接大灣區，大大增加區域客貨流量。

作為香港機場其中主要地勤服務公司，我們必須與時並進，考慮週詳及有計劃發展未來。繼去年8月合資併購完成，同年11月我們為香港航空提供停機坪服務。另一里程碑將於本年12月出現，就是為香港快運提供客運服務，一共兩間香港本地航空公司。籌謀未來，辨識發展先機，為公司及員工贏取最佳利益實在必不可少。新部門名稱代表公司更注重資源能量投放，加強整體運作，務求服務表現邁向更高水平。

Joanne Cheung 張蔚蔚

Soft Launch of Our New Website SATS HK 推出全新網頁

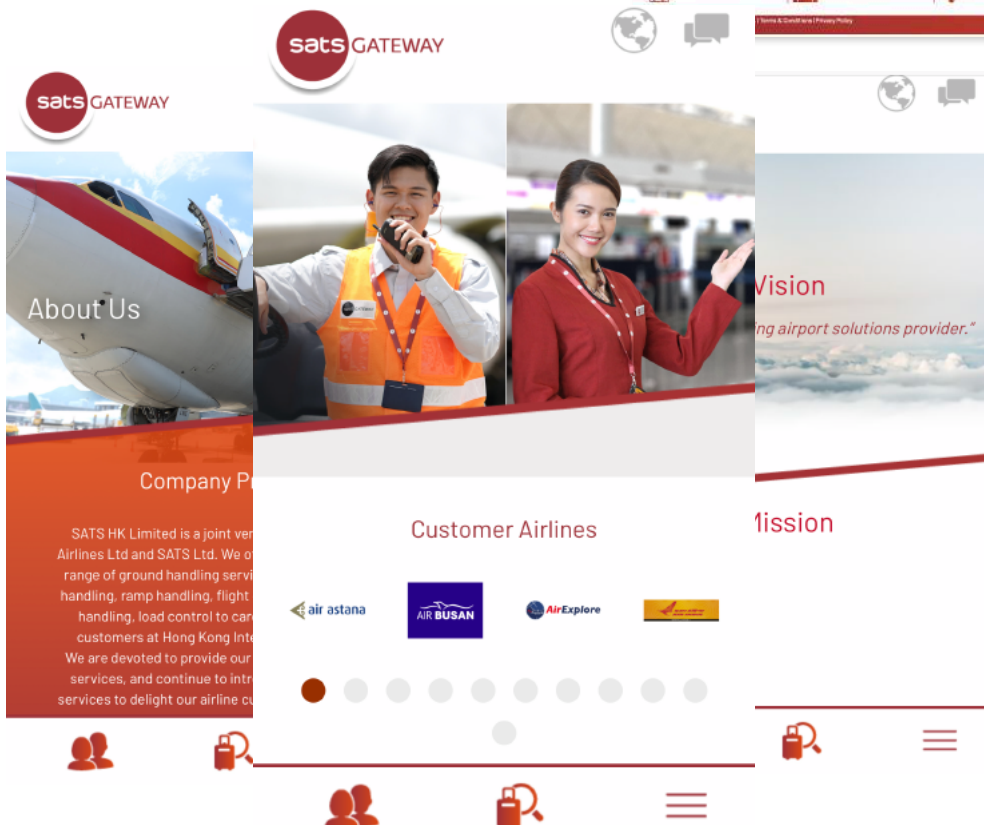


We are pleased to announce the launch of our new website on 1 August 2018!

You are welcome to visit us at www.satshk.com

我們欣然宣布，全新網站於2018年8月1日正式推出！

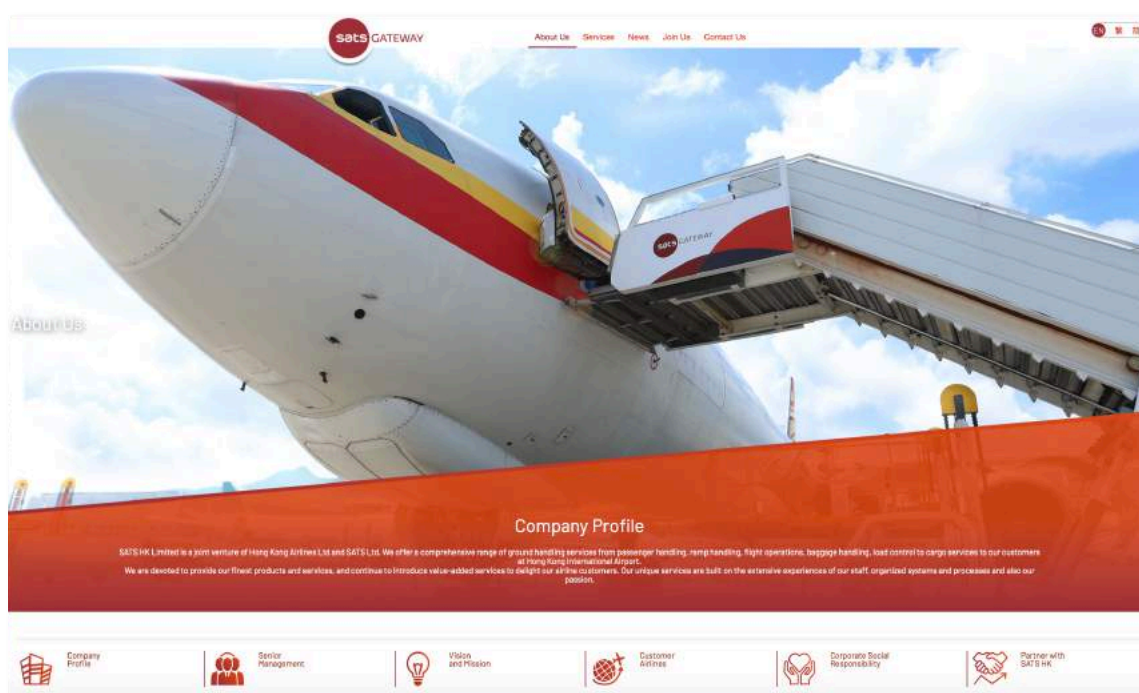
歡迎您體驗我們的新網站 - www.satshk.com





You can find out more information about SATS HK by browsing through our new website, including the company profile, services we offer and our customer airlines.

您可以透過瀏覽我們的全新網頁得知不同新翔(香港)的資訊，其中包括，公司簡介、我們提供的服務及客戶航空公司等。



For those who are interested in joining our SATS HK family, they can take a look through our job vacancies with the latest recruitment activities taking place in different districts of Hong Kong.

有興趣加入我們新翔(香港)大家庭，可以多加留意我們的職位空缺，以及覆蓋全港九新界的招聘活動將於網頁不斷更新。

Why Work With Us



SATS HK provides a full spectrum of professional ground services at the Hong Kong International Airport including both passenger and ramp handling services to airline customers. High caliber individuals and those who are interested in aviation industry will be coached with professional training program to achieve career aspiration. We believe a friendly and stimulating working environment supports individuals to develop and strive for excellence.

Career Path

[Learn More](#)

Job Fair



2018.10.04-05 (Thu - Fri)

11:00am - 5:00pm

@ Kai Tin Shopping Centre, 50 Kai Tin Road, Lam Tin, Kwun Tong, Kowloon



2018.10.06-07 (Sat - Sun)

11:00am - 7:00pm

@ Main Atrium, 1/F, Tuen Mun Town Plaza, Tuen Mun



2018.10.08-09 (Mon - Tue)

11:30pm - 6:30pm

@ Main Atrium, Domain Mall, 38 Ko Chiu Rd, Yau Tong



2018.10.15-16 (Mon - Tue)

12:00pm - 18:00pm (15 Oct) / 11:00am - 17:00pm (16 Oct)

@ 1/F, Exhibition Gallery, 3 Tuen Hi Road, Tuen Mun, N.T. Hong Kong.

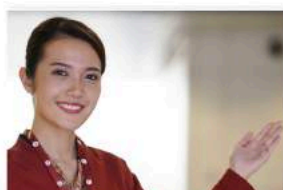


Passenger Services

Our team takes care of passengers' needs from check-in, transit to boarding. We are experienced in assisting passengers who require special assistance, including passengers with reduced mobility, the unaccompanied minors and seniors etc.

Ticketing Services

Our Information Counter is located at check-in aisle D, Terminal 1, where passengers can conveniently enjoy ticketing services provided by our professional team.



Airport Services Management

We provide lounge reception, station management as to assist airlines in cost planning.

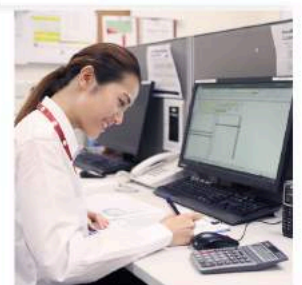


Aircraft Handling

We prioritize safety and on-time performance above all else. Our team is highly experienced in aircraft loading and unloading. Our Ramp Coordinators liaise with all related parties to ensure flights are handled efficiently.

Load Control

Accuracy is essential to load control. Our team performs load planning with precision to ensure the weight and balance of every single flight is safe.



Cargo and Mail Services

Certified by IATA CEFY Pharma, our team builds up mails at Mail Centre and transports any cargo and mails between on aircraft, mail centre and designated cargo terminal with professional knowledge.

In addition, we also provide online enquiry service. Questions regarding recruitment, services and business will be answered and your valuable opinions are utmost welcome.

除此之外，我們亦提供網上查詢服務，歡迎提出任何有關於招聘、服務或商業問題，以及提供你的寶貴意見。


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Partnership with SATS HK Limited

SATS HK understands the business needs of our customers. We offer the most complete solutions even for the most complex and customized requirements. Throughout the years of servicing international carriers, our staff are well versed and experienced in handling different aircraft types and departure control systems. We always strive our best efforts in providing seamless services to our customers.

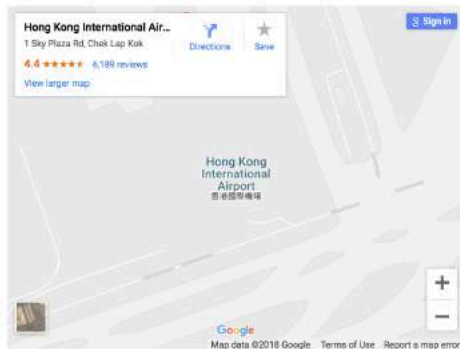
Location & Address

Corporate Office
Human Capital
Lost and Found Office

Lost and Found Office

Address:

Room 6T100, Airline Offices, Floor 6, Terminal 1, HK International Airport, Lantau, Hong Kong



Contact Us

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Feedback: satskh_feedback@satskh.com

[Online Enquiry](#)

Newsletter



Newsletter Issue 10



Newsletter Issue 09



Newsletter Issue 08



Newsletter Issue 07



Newsletter Issue 06



Newsletter Issue 05



Newsletter Issue 04



Newsletter Issue 03



Newsletter Issue 02



Newsletter Issue 01

So long, Farewell Delta Air Lines 再別 達美航空



Delta Air Lines (Delta) concluded its Hong Kong airport operations amid cheers and rounds of applause on 4th October. A “Thank You TEAM HKG” ceremony was held at the boarding gate, co-officiated by Delta Managing Director – APAC Airport Customer Service Ms. Meng Aguirre and Field Director – Asia Airport Customer Service Mr. Kenneth Cheng. Participants also included senior management team members travelling from Atlanta and Tokyo as well as local-based staff. The ceremony was closed by giving appreciation to employees, business partners and customers alike. Then commemorative items were given to the boarding passengers.

On that sunny day, the flight DL38 HKG to SEA was ultimately bid farewell by crowds of passengers and airport partners. Camera and smartphone lights were flashed around the gate and Delta branded background. All attendees were trying to grasp the last precious moments.

The following night, Delta hosted another reminiscent event “Memories – We Share”. Passionate speeches, warm-hearted videos and bitter sweet memories filled up all corners of the venue, wrapping up the Airline’s operations in Hong Kong.

Formerly Northwest Airlines had started to fly to this Asian vibrant city since Kai Tak times then into current Chep Lap Kok era. Together, we have celebrated our partnership for decades, one of the longest in our records. The merger of Delta and Northwest took place in 2008. No matter it’s Northwest or Delta, the support rendered to SATS HK was enormous and unfailing. Our heartfelt gratitude to Delta for your trust and loyalty along the way. Though we are apart, hopefully it is temporary and we look forward to meeting you again. Our wholehearted best wishes to our amazing partner – Delta Air Lines!



10月4日，達美航空公司（簡稱：達美）在延綿不絕的歡呼聲與掌聲之中總結了香港站的機場營運。當天，達美在登機閘口舉行了簡單而隆重的“感謝－香港團隊”儀式，並由達美常務董事－亞太區機場客運服務 Ms. Meng Aguirre及亞洲區總監－機場客運服務 鄭克儉先生主持。其他嘉賓包括來自亞特蘭大和東京高級管理層暨香港工作團隊。儀式隨著講詞感激所有員工，商業伙伴及顧客一直對達美的貢獻與支持，並派發紀念品給予登機乘客而結束。

在那晴朗的一天，從香港飛往西雅圖的航班DL38，由在場乘客，嘉賓及機場業務伙伴簇擁下道別。相機及手機之閃光燈圍繞登機閘門和達美背景版圖一直閃過不停，眾人都希望留住此時最珍貴時刻。

翌日晚上，達美航空再舉行了一個“回憶分享”宴會。真摯感人的講話，窩心細微的片段和瞬間甘甜的回憶都充斥在宴會廳每一個角落，亦正式為達美航空香港站的機場營運劃上完美句號。

達美前身是西北航空，由啟德年代已經飛進香港，直至現在位於赤鱗角的香港國際機場。無論是西北或達美，我們一起無間斷地合作多年，亦是我們公司最長久合作伙伴之一。在此，衷心感謝達美航空對我們長期以來的信任，忠心及鼎力支持。縱使我們相隔萬里，深信只是暫時性，期待有日與你再遇。給達美航空送上最致誠祝福！



Mooncake Distribution 中秋月餅送暖行動



Mid-Autumn Festival is a holiday where SATS HK family can get together and enjoy the festive spirit. On 13 September, our management team went to every department to distribute mooncakes to our staff to show that we care and appreciate our employees.

This year, to make this festival more meaningful, we have ordered mooncakes from a NGO “Good Goods” and a local authentic traditional bakery “Kwok Kam Kee” which is based in Cheung Chau and is the official bakery for the Bun Festival. Through these actions we can hopefully give back to the community so that everyone can enjoy their wonderful holiday.





中秋佳節是一個新翔(香港)大家庭團聚的日子。於九月十三日，公司管理層親身走到不同的部門為同事送上應節月餅，以表心意，及多謝各同事的努力。

為了讓今年的中秋增添意義，我們邀請了「好好社企」(非政府機構)，以及郭錦記(長洲傳統平安包餅店)製作精美月餅；既可以與家人一同分享滋味及節日的歡樂，又可以回饋社會。



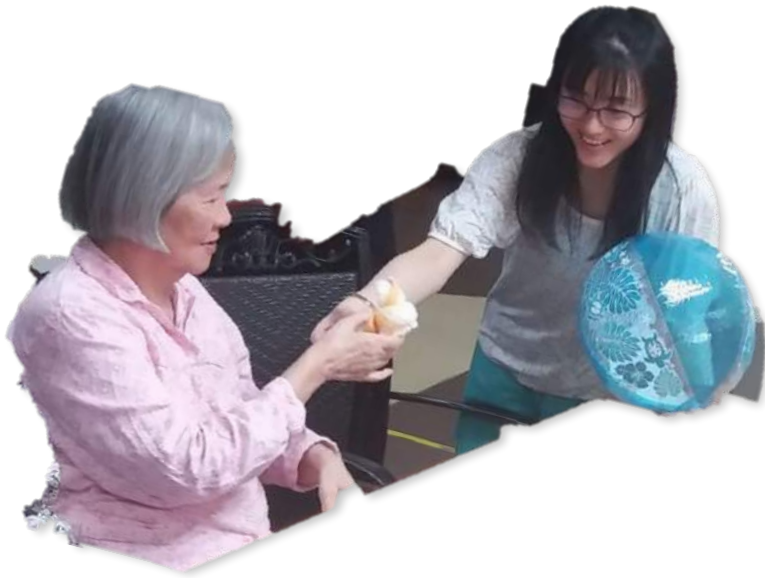
Elderly Centre Visit – Mid-Autumn Festival 新翔中秋送關懷 – 探訪護老院

An Elderly Centre Visit for Mid-Autumn Festival was organized by SATS (HK) Volunteer Team at Po Leung Kuk Tung Chung Elderly Home on 18 September 2018. We brought our warmest greetings and caring to around thirty elderly. On that day, we sang and played with the energetic elderly. In celebrating the Mid-Autumn Festival,



we prepared DIY towel bunnies as gifts to them. Towards the end of the event, the elderly felt reluctant to let us leave and hoped we can visit again soon. This reminds us on the proverb, “It’s more blessed to give than to receive”. We look forward to having more enthusiastic colleagues joining our upcoming events and spreading the spirit of bringing happiness to others in the community.





新翔(香港)義工隊於本年九月十八日舉辦了名為「新翔中秋送關懷」的護老院探訪活動，為大約三十位來自保良局東涌護老院的院友們送上溫暖的祝福和關懷。在是次探訪中，我們與一班活力十足的公公婆婆大唱懷舊金曲及玩問答遊戲，亦將用毛巾親手摺成的

立體小白兔送給他們，增添節日氣氛。臨近節目結束，「老友記」都顯得依依不捨，希望我們可多作探訪。所謂「贈人玫瑰，手有餘香」，希望有更多熱心的同事能夠參與義工活動，繼續與我們關懷弱勢社群。



Message Day 按摩日

SATS HK has organised a Message Day on 27th August, offering head, neck and shoulder massage services to PSD, RSD and BSD colleagues by professional masseurs in order to enjoy a relaxing break from their hard work. Thank you all for the active participation.



為了舒緩同事們日常工作的辛勞，新翔(香港)於8月27日舉行了按摩日，特意安排了幾位專業按摩技師，為客運服務部，停機坪服務部，及行李處理部的同事提供頭、頸、肩按摩服務。同事們都踴躍參與，在忙碌的工作中放鬆一下。



Super Typhoon – Mangkhut 超強颱風「山竹」

Super Typhoon Mangkhut was one of the strongest typhoons on record, it has slammed Hong Kong on 16 September 2018. Despite of the critical conditions, staff members of SATS HK worked really hard and were honoured to receive appreciation and compliments from customers and different airlines of their excellent customer services and post-incident arrangements.

9月16日，超強颱風「山竹」來勢洶洶，對香港造成嚴重的破壞，更被視為有史以來最強颱風之一，機場的運作亦大受影響。儘管新翔（香港）的員工當時面對嚴峻的環境，他們專業的服務態度，以及颱風後的應變措施也獲得乘客及不同航空公司的肯定和讚賞。

Dear Sir/Madam,

I would like to show my appreciation to the staff at the check-in counter. I took the flight MK641 from Hong Kong to Mauritius on 30/08/2018. Because of the traffic problem travelling from mainland China to the Hong Kong airport, I knew that I would be quite late arriving the airport. Luckily there was a friend of mine who was taking the same flight. He helped me to inform the staff.

When I arrived the airport, it was just 40 minutes before the departure. There was a male staff waiting at the check-in counter. When I told him I am going to take the flight to Mauritius, he immediately call the related staff that there was still one passenger checking in. Finally, I would take the flight successfully. He did not only help me to get on the flight, and also help me to avoid any extra expense if I missed the flight (the costs of changing the flight ticket and the stay before taking the next flight).

I really appreciate what the staff has done. Unfortunately, since I was really in a hurry, I forgot to ask his name. The quality of service he has provided, doing as much as he could, thinking of the perspective of the clients. He could be a role model for other staff. Finally, I would like to thank once again Air Mauritius and the Hong Kong International Airport to provide me a really satisfied journey.

Dear Chris, John, Mario, Lars copy Leif, Marcus

I would like to personally thank you again for all your hard work and dedication during the extremely challenging situation in HKG during this weekend with two CNL fully booked flights with no or very limited possibilities for rerouting of our groups and individual passengers.

Everything started unfortunately with the CNL due to technical reasons on Friday SK963 and Saturday SK964 which started the challenges followed with the CNL again on Saturday/Sunday due to the typhoon situation followed with 5-6 hours delay today due to the technical situation among our aircraft.

We will receive lots of requests for compensations from our agents, Tour operators and individual passengers – however due to your hard work we probably have minimized some of the financial demands – the future will tell.

Once again thank you very much.

Dear Mr. Foo,

We would like to thank you and the entire team of 9w for the support given to us on 16th and 17th to ensure all was taken care of in spite of the difficulties faced.

Thank you

Let's Talk – Chris Huen
人物專訪 – 禰石成先生

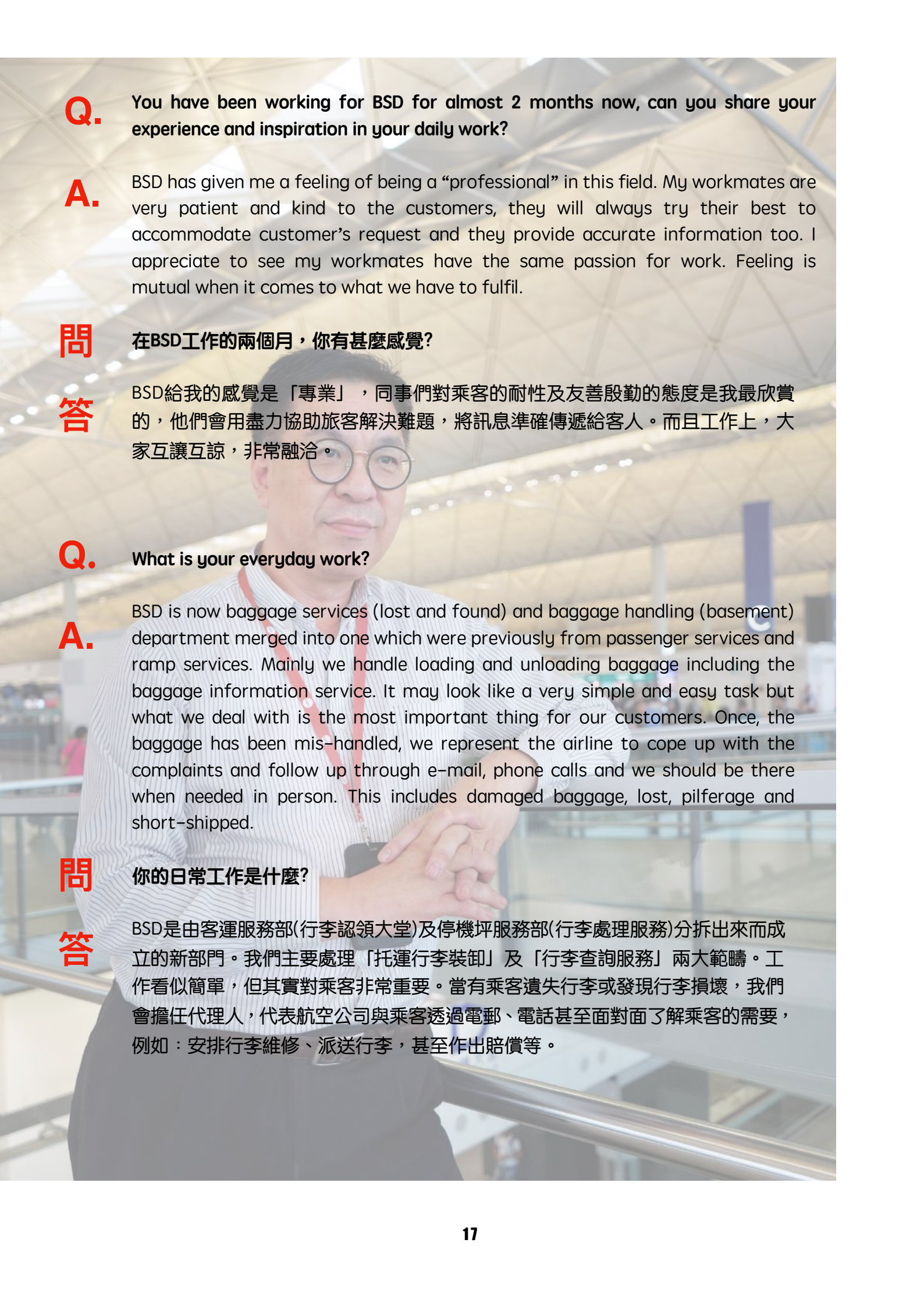
有問有答 Q & A



This issue, we invite Chris who works for Baggage Services Department (BSD) for almost 2 months to share his experience.

今期人物專訪我們誠意邀請到入職行李服務部(下稱BSD)差不多兩個月的禰石成先生 (Chris) 分享他的工作點滴。





Q. You have been working for BSD for almost 2 months now, can you share your experience and inspiration in your daily work?

A. BSD has given me a feeling of being a “professional” in this field. My workmates are very patient and kind to the customers, they will always try their best to accommodate customer’s request and they provide accurate information too. I appreciate to see my workmates have the same passion for work. Feeling is mutual when it comes to what we have to fulfil.

問 在BSD工作的兩個月，你有甚麼感覺？

答 BSD給我的感覺是「專業」，同事們對乘客的耐性及友善殷勤的態度是我最欣賞的，他們會用盡力協助旅客解決難題，將訊息準確傳遞給客人。而且工作上，大家互讓互諒，非常融洽。

Q. What is your everyday work?

A. BSD is now baggage services (lost and found) and baggage handling (basement) department merged into one which were previously from passenger services and ramp services. Mainly we handle loading and unloading baggage including the baggage information service. It may look like a very simple and easy task but what we deal with is the most important thing for our customers. Once, the baggage has been mis-handled, we represent the airline to cope up with the complaints and follow up through e-mail, phone calls and we should be there when needed in person. This includes damaged baggage, lost, pilferage and short-shipped.

問 你的日常工作是什麼？

答 BSD是由客運服務部(行李認領大堂)及停機坪服務部(行李處理服務)分拆出來而成立的新部門。我們主要處理「托運行李裝卸」及「行李查詢服務」兩大範疇。工作看似簡單，但其實對乘客非常重要。當有乘客遺失行李或發現行李損壞，我們會擔任代理人，代表航空公司與乘客透過電郵、電話甚至面對面了解乘客的需要，例如：安排行李維修、派送行李，甚至作出賠償等。

Q.

How will you lead your BSD team for a smooth day to day operation?

A.

At this moment, I am still new in the company. I am at the point of getting to know my colleagues, the company culture and their needs, the process of how to make it better and more efficient. For us now, safety is the first priority. Secondly, to be able to work efficiently and accurately is also important.

問

你將會如何帶領BSD同事們順利地應付日常的運作？

答

目前為止我仍然是新加入成員，對於公司的工作文化及流程尚要多加了解。我認為同事們的工作安全是首要的條件。其次則是效率及準確度也是非常重要。

BSD 只是乘客整個旅程的最後把關，亦十分依賴各部門的合作，環環互扣，才可成就一次又一次完美的旅程，因此公司團結合作很重要。



Q. what do you think are the challenges in this job?

A. Nowadays, the suitcases of our customers are branded and more pricey. In case of damage, customers' expectation for repair is as much as how much it is worth and this is one of the difficult situations we have to face. We have to be more careful in loading and unloading even if time is crucial. Besides that, we also have to liaise with and follow instructions from the airlines on handling claim cases. But the passenger may not understand our work process, so it is very important that we work as a team in this field, so we can deliver our services better. Finally, it is such a relief to be appreciated by our hard work and it can encourage us to do more in the future.

問 你能否分享一下在工作上的挑戰?

答 現時行李箱的價值愈來愈高，行李維修後，客人的滿意度也比較低，調解也變得困難，因此在裝卸行李時要加倍小心。此外，我們亦需要和航空公司商討處理方法，但客人未必能理解我們的工作流程，所以前線同事們的配合是十分重要。話雖如此，當每次成功將乘客的憤怒轉為笑容及讚賞，那份成功及滿足感是充滿鼓勵的。

Q. What are your hobbies?

A. During my day off, I enjoy time with my family and have some exercise with my son. We go hiking, play basketball and swimming, etc. Sometimes, I will hang out with my friends to have a drink and relax.

問 除工作以外，你日常有甚麼嗜好?

答 空餘時間，我享受天倫之樂，跟兒子一起做運動，例如：行山、打籃球和游泳等。間中也會和朋友喝啤酒輕鬆一下。



Compliment Corner

員工讚賞區



Antonio Lee
Customer Services Officer 2

From: Mr. Nair Vijay
Taking OD606 on 18 July 2018

We are very happy with the service provided by Antonio Lee and the other staff at the check-in counter at T2. Antonio, as well as the other staff, were very polite and helpful in their manners, the way they handled the baggage and they offered to give us more convenient seats. We compliment your staff for their dedication and professionalism.

Thank you very much and we hope you continue to offer dedicated services.



Winnie Tsang
Customer Services Supervisor

Cris Rinos
Customer Services Supervisor

From: Stechow Frank
Taking SK964 on 30 June 2018

All is perfect today!!!

Two thumbs up for Winnie Tsang and Cris for helping me to ensure my baggage will be onboard with me!!

Thank you guys. See next month.



Frank Luk
Customer Services Officer 1



Catherine Wong
Customer Services Officer 2

From: Piri Pallak Senjuet
Taking QF117 on 8 Jul 2018

Frank Luk and Catherine Wong made their best to catch the next flight to Istanbul, although the missing was not their fault.

We want to specially thank these two employees for their effort.



Ben Lam
Customer Services Supervisor



Chris Tsang
Customer Services Officer 2

From: Ms. Ku Chao Wa
Taking QF98 on 16 July 2018

Chris Tsang & Ben Lam 非常幫忙，
得以順利解決問題

謝謝！

Let's Travel 帶你去旅行



On 7th September, I successfully boarded on the plane using staff ticket and started my journey to Thailand.

I travelled to Pattaya immediately after I landed in Bangkok. I enjoyed the variety and tastes of food there, especially like mango sticky rice, durian and fresh seafood.

I stayed in Pattaya for the night and went back to Bangkok the next day. I went shopping at “Big C Supermarket” and different shopping malls. I enjoyed the trip very much.

I would like to thank the company for offering me the discount ticket and the assistance from HC department. I will definitely take advantage of the company’s free and discounted tickets to travel more again.

於九月七日，我成功申請員工機票並辦理登機手續，由香港飛往曼谷旅行。飛機準時到達曼谷機場，其後我立刻坐車去芭堤雅吃喝玩樂。我很喜歡當地多款美味的食物，特別喜歡芒果糯米飯、榴槤，還有豐富的海鮮。

在芭堤雅停留了一個晚上，便回到曼谷。其後去了「Big C Supermarket」和不同的商場購物，非常享受旅程。

多謝公司的機票優惠，以及人事部同事的幫忙，將來一定會再次申請免費機票去旅行。

Chu Siu Tung 朱紹東 / Senior Ramp Services Supervisor (Cargo)





Flight Operations Section 航務操作組

Some colleagues are assigned driving duty for the whole shift or cross-duty under poor weather condition due to insufficient vehicles and/or parked aircrafts at outer-bay.

在惡劣天氣下，因有航機停泊在外停機位及/或車量數目不足，有同事會被安排全日駕駛或同時兼顧兩邊工作。

The company is reviewing the number of vehicles for operational need.
公司正重新審視駕駛工具的數量以配合工作上的需要。

Passenger Services Department 客運服務部

There is only one computer that can access to check-in system (CUTE machine) in the airside office which causing long waiting time.
禁區辦公室只有一部電腦能使用辦理登機手續系統，增加同事輪候時間。

The current usage of airside office is not high. Will review the need and follow up by ADS and PSD.

由於現時禁區辦公室的使用量不高，行政及支援服務部及客運服務部會檢視有關需要及跟進。

Passenger Services Department 客運服務部

Colleagues mentioned it is difficult to swap duty with other colleagues due to different airline skill-set limitations.
有同事提出因各航空公司的培訓及技能不同，難以尋找同事調替輪班。

The company has been cross-training staff progressively in order to achieve skill set balance.
公司正循序漸進為員工提供全面培訓，慕求員工於工作技能上取得平衡。

WELCOME ON BOARD 歡迎加入

Department 部門	Name 姓名	Position 職位
Baggage Services	HUEN SHEK SING CHRIS 禡石成	Manager
Operation Planning & Support	SZE SUEN HO KEVIN 施宣浩	Manager
Strategic Planning & Business Development	LEUNG KAM HUNG RAYMOND 梁錦雄	Manager
Passenger Services	VEGA KAREN BAUTISTA	Staff Coordination Supervisor
Passenger Services	LIU MAY LING ROSETTY 廖美玲	Customer Services Supervisor
Passenger Services	TAGUINOD JULIE O	Senior Customer Services Officer
Passenger Services	CHAN WAH 陳華	Customer Services Officer 2
Passenger Services	KWONG WING SUET AMY 鄭詠雪	Customer Services Officer 1
Passenger Services	CHEUNG WANG YUEN WILSON 張宏遠	Customer Services Officer 1
Passenger Services	CHEUNG YAN TUNG YANNY 張殷彤	Customer Services Officer 1
Passenger Services	CHEUNG YUEN YEE SOPHIA 張沅儀	Customer Services Officer 1
Passenger Services	ODITA JEAN CARLO GALANZA	Customer Services Officer 1
Passenger Services	LAU DERRICK 劉紹賢	Customer Services Officer 1
Passenger Services	SUEN TSZ FEI TIFFI 孫芷菲	Customer Services Officer 1
Passenger Services	CHAU HO KAK KRISTY 周顯格	Customer Services Officer 1
Passenger Services	RIRIN HANDAYANI	Customer Services Officer 1
Passenger Services	TANG CHUN WAI WAYNE 鄧俊威	Customer Services Officer 1
Passenger Services	CHAK SIN LAM MARGARET 翟羨琳	Customer Services Officer 1
Passenger Services	CHENG CHEUK YIN BRIAN 鄭卓賢	Customer Services Officer 1
Baggage Services	MA SHIU CHUNG MARCO 馬肇聰	Baggage Handling Services Supervisor Trainee
Baggage Services	NG SZE YAN JOSIE 吳思欣	Baggage Handling Services Supervisor Trainee
Baggage Services	KWAN KA HO WILLIAM 關嘉豪	Baggage Handling Services Supervisor Trainee
Baggage Services	KU SAM WA 古森華	Baggage Handling Services Officer 2
Baggage Services	CHUNG SO KING 鍾素琮	Baggage Handling Services Officer 2
Baggage Services	CHEUNG TSANG WING 張曾榮	Baggage Handling Services Officer 1
Baggage Services	NAFEES UR REHMAN	Baggage Handling Services Officer 1
Baggage Services	SHUM CHAU 沈州	Baggage Services Officer 1
Ramp Services	WONG TSZ HO ANDREW 黃子豪	Ramp Services Supervisor Trainee
Ramp Services	TAM CHO CHAK ISSAC 譚祖澤	Senior Services Control Officer
Ramp Services	YOU HENG YAN ELVIS 游恒延	Senior Flight Operations Officer
Ramp Services	LAM WAI HUNG 林煒洪	Senior Ramp Services Officer
Ramp Services	WONG MING KWONG JOSEPH 黃明光	Ramp Services Officer 2
Ramp Services	MOHAMMAD BILAL 比拉	Ramp Services Officer 2
Ramp Services	MAK KA WING 麥嘉榮	Ramp Services Officer 2
Ramp Services	LAM WAI LOK EDWIN 林偉洛	Ramp Services Officer 1
Ramp Services	WONG KA PUN 黃家本	Ramp Services Officer 1
Ramp Services	KWOK PAK HIN PATRICK 郭伯軒	Ramp Services Officer 1
Ramp Services	WONG HOI WAI TOBY 黃鎧唯	Flight Operations Officer Trainee
Ramp Services	WONG YUK MEI VICKY 黃玉媚	Flight Operations Officer Trainee
Ramp Services	BALJIT-SINGH	Flight Operations Officer Trainee
Ramp Services	WONG CHI CHING CHRISTY 王慈澄	Flight Operations Officer Trainee
Ramp Services	CHAN WAI MAN TERRY 陳偉民	Flight Operations Officer Trainee
Ramp Services	CHAN JEREMY JUN YU 陳浚儒	Flight Operations Officer Trainee
Ramp Services	LEUNG WESLEY NGAI TING 梁藝霆	Flight Operations Officer Trainee
Ramp Services	LIP CHUN WING VINCENT 聶俊穎	Flight Operations Officer Trainee
Ramp Services	HO TSZ YIN PURPLE 何紫嫣	Flight Operations Officer Trainee



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